



.img – itai's machine GmbH
hr@dotimg.com

Job offer: Operations Manager (f/m/d)

 Berlin

 Fulltime

 Hybrid (office & remote)

 Open now

About us

.img – itai's machine GmbH is the digital unit of the „Berliner Verlag“ publishing group. With our „journalistic operating system“ (.jOS) we provide a cloud-native publishing platform that serves millions of users by connecting to headless CMSs, processing and enriching content, and distributing it via web and apps. This helps regional newspapers to meet the challenges of the digital age: it facilitates reach, engagement, and monetization of journalistic content and integrates it with analytics and AI services (e.g., tagging, voice synthesis, content generation). In addition to the publications of „Berliner Verlag“, we work with other national and regional media companies.

Your role

Take responsibility for the operations of the .jOS SaaS platform. As a Operations Manager you can contribute to the following areas:

- Responsibility for the operations of cloud-based IT systems and applications as well as the management of the corresponding AWS infrastructures
- Work and time planning for support coverage of internal and external contributors and service providers
- Coordination of monitoring and alerting for highly available distributed systems (e.g., CloudWatch)
- Development of optimizations for infrastructure stability, performance, and costs (e.g., AWS, Terraform, Kubernetes)
- Alignment with 1st/2nd/3rd-level support teams and other business stakeholders

Your background

- 5+ years of experience in IT operations, ideally on top of a degree in computer science or a related field (e.g., mathematics, physics)
- In depth understanding of cloud based, distributed systems, ideally scaling across multiple tenants
- Passion to understand business goals and user experiences behind software systems
- Collaborative approach with an ability to vocalize feedback and contributions to guide colleagues, and communicating with stakeholders
- Good knowledge of English; working understanding of German is a plus

Our environment

- Contribute to our journey of building the best digital publishing platform in a permanent full-time position, available immediately (or as it fits your planning)
- Modern office with a view in the centre of Berlin (Alexanderplatz) with all the usual amenities (e.g., height-adjustable desks, free coffee and drinks, weekly team events, garage for bicycles)
- Contemporary company culture with a high degree of autonomy and trust, close collaboration within the team, and continuous professional development

What's next?

Please send your application documents, a possible start date, and your expected salary to hr@dotimg.com – we're happy to address any potential questions and inquiries there as well. If all goes well, you'll hear from us within the next few days to schedule an interview.